



Boil Water Advisory

Important Information About Your Drinking Water

Date of Notice: March 30, 2026

Dear Residents of Iona:

The City of Iona water distribution system will be losing pressure below 20 psi due to a planned water repair/replacement project on Scoresby Avenue from the intersection of Olsen Avenue to Dayton Avenue.

When pressure drops below 20 psi, there is a risk that harmful bacteria or other contaminants could enter the water supply.

The City of Iona Water Department is issuing a **Tier 1 (Immediate) Public Notice** to protect your health and safety.

What Should You Do?

1. Boil Your Water

- Bring all water to a rolling boil for at least **one (1) full minute**, then let it cool before using.
- Use boiled or bottled water for **drinking, making ice, brushing teeth, washing dishes, and preparing food** until further notice.

2. Use an Alternative Safe Source

- If available, you may use bottled water or water from another safe source (e.g., another public water system or an alternate portion of Iona's water system not affected by this notice) instead of boiling.

3. Infants, Young Children, the Elderly, and People with Compromised Immune Systems

- These populations may be at increased risk. If you or someone in your household falls into these categories, carefully follow the boil water instructions or use bottled water.

What Happened? What is Being Done?

- The City of Iona Water Department is **replacing water service lines on Scoresby Avenue** affecting the water distribution system that serves the residents on Scoresby Avenue from the intersection of Olsen Avenue to Dayton Avenue. During this work **pressure in the pipes will drop below 20 psi** for all customers on Scoresby Avenue from the intersection of Olsen Avenue to Dayton Avenue.

- The water service line replacement is scheduled to start on **03/31/2026** and is anticipated to be completed by **04/30/2026**.
- Once replacements are complete, the water department will flush the water lines, then collect bacteriological samples. The water department will lift the boil water advisory only after testing confirms your water is safe to drink.

Health Effects

Low or negative water pressure can allow disease – causing organisms – like bacteria, viruses, and parasites – to enter the distribution system. These organisms can cause symptoms such as diarrhea, nausea, cramps, and headaches, and may pose a greater health risk to infants, young children, pregnant women, the elderly, and people with compromised immune systems.

How Long Will This Notice Remain in Effect?

This **Boil Water Advisory** will remain in effect until:

1. The repair project is complete.
2. The affected lines are thoroughly flushed.
3. Laboratory tests show **no signs of contamination** and confirm that the water is safe to drink.

The water department will notify you immediately when the boil water advisory is lifted.

For More Information

- **Contact Zech Prouse, Public Works Director, Iona Water Department at 208-716-0836** or via email at publicworks@cityofiona.org.
- For general guidelines on ways to lessen the risk of infection, contact the **Environmental Protection Agency (EPA) Safe Drinking Water Hotline at 1-800-426-4791**.
- You may also visit the **Idaho DEQ** website at <https://www.deq.idaho.gov/water-quality/drinking-water/general-information-on-drinking-water/> or call the **Idaho DEQ Regional Office at (208) 528-2650** for additional details.

We understand this situation causes inconvenience, and we appreciate your patience and cooperation to ensure the **safety of our drinking water**.

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (for example, adjacent neighbors on Scoresby Avenue, visitors to your home, etc.).

Thank you,

Zech Prouse

Public Works Director

Iona Water Department, Water System ID# 7100041

